**Glengormley Practice**

**Telephone System**

The below graphs show the amount of telephone calls that have been made to the Practice.

* No caller will receive an engaged tone, all calls are “answered”

 **GRAPH 1**



**Graph 1** shows the amount of calls received by the Practice within the last month.

 **GRAPH 2**



**Graph 2** shows the amount of calls received by the Practice within the current week.

Mondays and Fridays are busiest days